



## A.C. Sanitation Service, LLC

P.O. Box 207, Arizona City, AZ, 85223

Phone (520) 466-6001 – Fax (520) 466-6689

www.azcitysanitation.com

# Residential Service Agreement

### 1.- CHARGES & PAYMENTS:

- Arizona City Residents: \$40 Prepayment – Billed \$40 every other month.
- Mountain View Estates: \$44 Prepayment – Billed \$22 a month.
- \* \$5 Late Fee (after 15<sup>th</sup> of billing month)                      \* No extra charge for auto-pay
- \* \$5 Redeliver of container    \* \$20 Return check fee
- \* \$45 Lost or damaged cans    \* \$14 For 2<sup>nd</sup> container at the same residence
- \* No charge for temporary cancellation of 30 days or more with prior notice to the office.
- \* Additional fees may be applied to accounts sent to collections for nonpayment.

### 2.- PICK UP DAYS:

Your scheduled pick up day(s):  Mon.  Tues.  Wed.  Thur.  Fri.

- \* To avoid getting missed, we advise that you have your trash can out the night before your scheduled pick up day.
- \* The trash can need to be facing the street with the lid down. To avoid scattered debris, we suggest bagging your trash.
- \* Keep a **4 feet clearance** around the trash can. The trucks are automated and need enough room to reach and grab the can.
- \* In the event that we are unable to service you due to weather or unforeseen circumstances, you may receive only 1 pick up that week. We apologize for any inconvenience this may cause.
- \* ACSS will be closed on some Federal Holidays. In the event that your scheduled pick up day will be changed, we will put a message on your billing card. We will also post a notice on our door and have a message on our answering machine.

### 3.- CONTAINER:

- \* We will deliver you a 95 gallon trash container within 2 business days. The container is the property of ACSS.
- \* We will replace our trash container at no charge if it gets damaged due to normal wear and tear.
- \* You are responsible for the can. We suggest writing down the can number for your records.
- \* Please keep in mind that the trash container is considered full when the trash is level with the rim of the container.
- \* It will not be emptied if it is overfull. Special pickup may be available at an extra charge. Call the office for more info.
- \* In the event of a cancellation, the can must be accessible for pick up by an ACSS employee. If not, it could be considered to fall under Arizona Criminal Code State Statute Number 13-1806.

### 4.- NONCONFORMING WASTE:

- \* Liability for nonconforming waste shall remain with the customer at all times.
- \* Nonconforming waste consists of, but not limited to as followed: \* Steel\* tires\* batteries\* appliances \* dirt \* bricks \* tile \* paint \* concrete \* gravel \* hazardous waste \* antifreeze \* pesticides \* anything else the CG landfill prohibits.
- \* We advise that you call us 466-6001 for any questionable items prior to putting it in the trash container.
- \* Customer shall indemnify, hold harmless and pay or reimburse ACSS for any and all costs, damages and/or fines incurred as a result of putting nonconforming waste in the trash container.
- \* For your reference: Casa Grande Landfill (520) 421-8600 \* Pinal County Waste Tire Collection (520) 866-6683

### CARDBOARD BOXES:

As a thank you for choosing ACSS for your trash removal needs, we will make one special trip to pick up your move-in boxes at no extra charge within 30 days from the date of start of service. Give us a call to schedule a pick up date.

**By signing below, you agree to the terms and conditions of this agreement.**

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Drivers License Number w/ Exp. Date